

Surtel Technologies

- Case Study -

Global Rollout of Environment Regulatory Compliance Solutions



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Solution Summary

Our client, a global provider of commercial cleaning and hygiene products, is required to provide MSDS (Material Safety Data Sheets). This is a common requirement across the chemical manufacturing industry. Surtel implemented a unified, global process that met the requirements of each country, reduced the costs of creating the MSDS documents and, reduced errors and delays by improving document management.

Solution Profile

This Case Study is on the Global Rollout of Environment Regulatory Compliance Solutions (WERCS) and has been developed by Ashish Jain, from Surtel.

The goal of our client's project, Worldwide Environment Regulatory Compliance Solutions (WERCS), was to centrally manage the MSDS regulatory requirements. The scope of the project included companies all across Europe, Asia and the America's. Our client's driving requirement was for the system to meet specific MSDS regulations in all of the countries that it operated in. They also needed to improve the timely distribution of the MSDS due to the regulatory requirements and reduce IT costs.

Surtel conducted a detailed study and analysis of the WERCS project and concluded the following:

- Many countries were not using the Global ERP System for processing the sales orders.
- Some of the countries were required to support Unicode language.
- Historical Customer data needed to be imported into the system.
- The data and documents needed to be imported from multiple legacy MSDS systems.
- Documents needed to be provided in a PDF format and merged into a single file to provide ease of use with a single print command.

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Surtel implement one global solution that included the following results:

- Development of a component for batch processing that would import data from a spreadsheet with customer history data.
- Created the standard layout for the input file processing.
- Created interface programs for uploading and formatting data from several legacy systems.
- Created Error and Exceptions reports for all the related transactional files.
- Separated each type of problem into a separate identifiable category.
- Developed an automated correction process for correcting MSDS data.
- Developed a tool for uploading the MSDS data into WERCS.
- Conducted End User training and provided turnover support.

As a result of Surtel's commitment to the project, the client received the following benefits:

- The implementation of a common, global process that met the requirements of each country reduced the costs of creating the MSDS documents.
- Cost savings by distributing the MSDS documents in the form of fax or e-mail.
- Creation of a centralized process for managing the MSDS documents.
- SDS document errors and delays were drastically reduced as a result of this project.

Distinguishing Feature

Surtel strives to provide the client with a strong return on investment when implementing customized solutions. We deliver custom configured solutions for every client, incorporating software modifications for strategic process gaps only. Our proven methodologies and business solutions enable our clients to be successful. We are experts at training, mentoring, and knowledge transfer. Our goal is to implement quickly, provide knowledge transfer and turn over support to our client's staff.

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