rSupplierPortal

"Reliable, scalable and secure cloud based web solution to interact with suppliers in real time"

Overview

rSupplierPortal is a web based cloud solution for your suppliers to review/create information essential to conduct business. Suppliers can review information about their purchase orders, invoices/payments, ASNs, receipt & returns, future demand, MRP planning and agreements. Vendors can also acknowledge purchase orders; create invoices and ASNs via the portal with minimum involvement from your team.

Benefits

Purchase Orders The portal will provide the ability for suppliers to inquire about open or closed orders that are yet to be acknowledged. Vendors can limit the number of purchase orders by providing various search criteria like PO number, order date, etc. Suppliers will also have the ability to send purchase order acknowledgements to the customer.

Advance Shipment Notice (ASN) The portal will provide the ability for suppliers to create and send ASNs for open purchase orders with the ability to edit serial/lot number, pallet ID, SCC and UPC information. Partners can send the ASN in real time, which helps the customer not only get quantities and delivery information of the shipment in advance but also provides direct automation of the 856 inbound EDI transactions. Suppliers can inquire about existing ASN details and can filter them by providing various search criteria like shipment number, delivery date, etc.

Receipts and Returns Suppliers get visibility on shipment status and a brief reason in case of returns. Vendors can inquire about receipt information and can filter it by providing various search criteria like order date, supplier item number, etc.

Invoices / Payments There is the ability for suppliers to create invoices for two-way and three-way match. Vendors can override payment terms to facilitate dynamic discounting functionality. The portal also provides flexibility to change the amount per unit and the open amount of purchase orders based on market fluctuations. It also prevents evaluated receipt settlement records to be displayed. Partners can inquire about invoice/payment details along with the related payment/invoice and purchase order information on the same screen.

Planning and Forecast This module provides visibility of future customer demands to the supplier. Customers have the choice to show planning messages, forecasts or both to the suppliers. The vendor can view MRP planning messages and forecast details based on message and forecast type respectively. The portal also provides functionality to send MRP alerts to the supplier.

Supplier Self-Service Vendors can view and update their payment, shipping, statistics, stock, tax, contact details, mailing and phone information. Some data like tax information are sensitive to being updated. Customers can prevent/allow suppliers to edit that information through customer global settings.

Agreements This provides customers the ability to load master or supplier specific agreements. The portal supports functionality for the supplier to review and approve/accept the agreements via the portal. If required, the rSupplierPortal can provide reminders if agreements are not approved in a timely manner.

Compliance This module provides customers the ability to define different compliance certificates required for each item. It also provides the vendor the ability to certify their products. It includes reporting features to monitor certification status by supplier and item. The portal will generate alerts for customers and vendors for uncertified products. Additionally, the portal will store certification documents.

Analytics This provides the ability to define multiple analytics that suppliers can review for key performance metrics like on-time delivery, material lead time exception, quality pass rate, cost variance, cost changes per year and many more.

Supplier Item Pricing Suppliers can review existing prices and upload new prices. The portal provides the ability for customers to approve/reject price changes. It has built in functionality to update the new prices once approved by the customer. There is built in functionality to notify suppliers and customers about approval of new price changes.

Vendor Inventory Management Suppliers can review existing inventory levels. There is functionality for suppliers to review supply and demand as well as transaction history related to the products. Vendors can initiate purchase orders and provide key performance indicators to monitor supplier performance.

Overview

Customer Communication This module provides customers the ability to add custom messages that can be displayed to supplier once the user logs into the rSupplierPortal. Customer should be able to set display and downtime messages. Suppliers cannot access supplier portal functionalities (apart from communication messages alerts) if he logs while downtime date/time.

Multi Language Feature SupplierPortal can support multiple languages. Customers and supplier can select/setup the preferred language.

Features

Return On Investment rSupplierPortal will lower the total cost of ownership and lower ongoing running costs. It will also reduce the "time to market" for solutions.

Improved Supplier Communication Suppliers will be able to review information critical to conduct business at any time and with minimal support from the customer, since the only things required are an internet connection and a web browser. With information readily available, suppliers can provide better service to you.

Configurable and Adaptable rSupplierPortal has been designed to easily configure according to each customer's requirements. All the screens are very adaptable to the user's needs with features like creating grid layouts, exporting to Excel, and filtering on each field of the grid.

ERP Independent rSupplierPortal works regardless of ERP upgrades and legacy system changes.

Secure rSupplierPortal accommodates a wide variety of security requirements. Customers have complete administrative control and can decide who gets access and the amount of privilege.

Scalable rSupplierPortal has the ability to scale on demand. It is scalable from small to large in terms of functionality as well as transactional activity.

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