

## WHO WE ARE?

### Respect Service Integrity

We deliver innovative, efficient and value added integrated business, technology and process solutions by executing the highest level of business ethics and integrity. Surtel agility helps create long term sustainability for our stakeholders, by providing exemplary talent and customer service.

### Comprehensive ERP Expertise

Our ERP teams include highly qualified professionals skilled in all phases of ERP implementation, including Planning and Design, Data Conversion/Migration, Development and Testing, Database Analysis and Database Performance Enhancement.

### Functional Business Analysis

Surtel has a comprehensive understanding of the business processes involved and has proven Business-Analysis capabilities to pinpoint and eliminate obstacles that affect organizational efficiency and profitability.

### Specialized Solutions

Surtel provides all levels of expertise required, ranging from a supporting role in one particular technological area or business function to complete project management. We also customize packaged ERP solutions to give the client a unique competitive advantage.

### An Enterprise Perspective

An ERP solution will be less effective if it is not implemented with an enterprise perspective. Surtel analyzes how each functional ERP module will impact the organization, formulates plans to meet desired objectives and communicates necessary changes throughout the organization. This strategic approach also extends to the creation of any new business model that may be required.



## CLIENT FEEDBACK

The wealth of knowledge Surtel resources bring to [our company] is immeasurably demonstrated in their understanding of applications, processes, and technical nuance's.

Vice President - IT

A Leading Distribution company

Surtel has virtually done everything that we've asked ... the real expertise lies within Surtel in that they are extremely knowledgeable and trustworthy individuals; not to mention, their contributions to the company have been significant!

CIO

A Leading Manufacturing Company

Surtel has executed everything with the highest standards and integrity.

Vice President - IT

A Leading Industrial Manufacturer

Historically Surtel costs less than other consultants because they get the job done right the first time. Virtually everything they do provides value to our employees and our company. Surtel's expertise is unmatched in our experience. I would recommend Surtel to any customer, anytime, anywhere.

CIO

Consumer Goods Company

## Surtel Technologies Pvt. Ltd.

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# Surtel Technologies

## Rapid Solutions for Information Technology



simplifying **IT**



EXPERTISE IN SAP VERSIONS 3.1i TO SAP ECC 6.0 AND SAP S/4 HANA

- SAP S/4 Hana
- Sales & Distribution (SD)
- SAP Logistic execution (LE)
- Materials Management (MM)
- Inventory Management (IM)
- Warehouse Management (WM & EWM)
- Production Planning (PP)
- Quality Management (QM)
- Finance & Costing (FICO)
- Variant Configurator (VC)
- Project Systems (PS)
- Plant Maintenance (PM)
- SAP HR & Success Factor
- Supply Chain Management (SCM/IBP)
- Customer Relationship Management (CRM)
- Supplier Relationship Management (SRM)
- Product Lifecycle Management (PLM)
- Business Intelligence/Business Warehouse
- ABAP / CDS Views, Fiori, WebDynpro
- SAP Process Integration (PI/PO)
- BASIS, Solution Management, Charm
- Enterprise Portal
- Enterprise Information Management (EIM)
- Business Object Data Services (BODS)
- Master Data Governance (MDG)
- SAP Mobility
- Manufacturing Integration and Intelligence (MII)
- WorkFlows
- SAP Hybris
- SAP Ariba



# Technology at work for you

CONNECTING YOUR BUSINESS TO THE TECHNOLOGY RESOURCES YOU NEED

We offer a complete suite of Information Technology consulting services, from individual consultants to project teams and various other business models which are exclusively crafted to suit the customers' business needs. Our goal is to provide our customers with effective, efficient and economical solutions. Surtel is a certified minority owned business.

- Exceptional knowledge based IT staff
- Comprehensive and well established project teams
- Blended Off-Shore Service and Support Teams

All models are exclusively crafted in joint affiliation with the clients to create economies of scale without compromising on the quality of the end product. Surtel has on-shore and off-shore state-of-the art facilities in Oak Creek, WI and Indore, India.



## Flexible solutions for your SAP business needs

SURTEL PROVIDES A TOTAL END TO END SOLUTION FOR SAP SERVICES

Surtel, offers experienced functional and technical SAP consultants to ensure clients realize the best ROI in their information technology systems. We have an unparalleled network of senior SAP consultants and client managers. Our SAP experience spans through a wide range of industries Chemicals and Pharmaceuticals, Manufacturing, Distribution, Financial Services, Retail, Hi-tech, Whlse Dist., consumer goods and more. Surtel consultants execute industry best practices and methodologies to integrate SAP into our customer's business processes and provide expertise to clients through all phases of the SAP project life cycle by delivering the following services:

- |                                |                                  |
|--------------------------------|----------------------------------|
| • Project Management           | • Functional Consulting          |
| • Upgrade assessment           | • Configuration & Implementation |
| • System Effectiveness review  | • Interface Design & Development |
| • System's Health Check        | • System Integration/Upgrades    |
| • Project Governance           | • Reporting                      |
| • Technical Consulting         | • Workflows                      |
| • Data Conversion              | • Training                       |
| • Project Auditing             | • Fit/Gap Analysis               |
| • Industry Solutions Expertise | • Documentation                  |

### TRAINING

Surtel has extensive experience in creating training programs for all modules of SAP to suit the business needs of clients. We have comprehensive training programs from a functional and technical perspective. Our training programs comprise of robust on hand coaching to enable customer employees to seek SAP certification.

Surtel has a talent pool of resources that specialize in various areas of SAP. Along with which Surtel has superior expertise in Supply Chain Management. Our extraordinary consultants and proven methodology has helped clients create economies of scale within their supply chain:



- Implemented various demand and supply planning solution at various companies across various industries including high tech, food and beverage, consumer goods, financial services and industrial products
- Customized software and interfaces to map to client specific requirements
- Developed specific extensions to the ERP software to address the unique requirements of these industry segments
- Performed risk assessment of various SCM implementations being performed either by in-house staff or by other services organizations

We address the entire supply chain spectrum including the following:

- Demand and supply planning
- Inventory Management and Optimization
- Strategic sourcing and supplier relationship management
- Supply chain and spend analytics
- Warehouse management
- Lean and Demand Flow Manufacturing and E-Kanban
- Data governance and integrity
- 3rd Party Logistic
- Contract Manufacturing

DESIGN

CONSTRUCTION

IMPLEMENTATION

APPLICATION SUPPORT